

## Utility Bill Relief During COVID-19 Emergency

The City of Electric City is taking the following steps to provide utility bill relief during the COVID-19 emergency:

- Water will not be disconnected for non-payment for any customer during the COVID-19 emergency.
- Customers impacted economically by the COVID-19 emergency may apply for a flexible payment plan. Under the flexible payment plan, the City will:
  - Waive late penalties assessed starting March 2020 and for the duration of the COVID-19 emergency (penalties applied prior to March 2020 will not be waived).
  - Allow customers to pay their City utility bill over a 6-month period.

The application form for the COVID-19 Emergency Flexible Payment Plan can be found on our website under Residents → Utilities.

Applications may be submitted by email to [ecclerk@electriccity.us](mailto:ecclerk@electriccity.us) or by mail to:

City of Electric City  
PO Box 130  
Electric City, WA 99123

The City will review applications and provide the applicant with a written response within seven business days of receiving the application.

If you have questions about these programs, please call 509-633-1510 or email [ecclerk@electriccity.us](mailto:ecclerk@electriccity.us).